

1800 11 33 55



#### For Those Who Choose Not To Have A Funeral Service

Dignified Cremations provides an alternative low cost way to say farewell. We are a family-owned business and the perfect choice when cost is an essential consideration.

Our costs are maintained at an absolute minimum by keeping the process as simple as possible. We have streamlined our procedures to take advantage of the savings that modern technology offers.

## **Dignified Service & No Third Party Contractors**

Our five point service guarantee is designed to bring you comfort and give you confidence in the care we provide for your loved one. When we take your loved one into our care, we really do mean OUR care. We do not use third parties or contractors. From the transfer from the place of death through to the final journey to the crematorium, your loved one is always in OUR care.

When comparing service providers, you may like to take into consideration our five point service guarantee of personal and professional care.



# **How To Arrange A Cremation Just Follow Our Simple Three-Step Process.**

- 1. Notify us of the death by telephoning 1800 11 33 55 and we will transfer your loved one into our care.
- 2. Use our website to book the dignified cremation, we will then email you a link to complete the documentation and authorise us to carry out the cremation.
- 3. Deposit the cost of your Dignified Cremation into our bank account or pay by credit card. We will then complete the process.

At a time when most of the old traditional funeral companies in Brisbane are owned by a company with some of the world's largest banks as shareholders, it is refreshing to know that there is still a family owned funeral company here to look after you.

www.dignifiedcremations.com.au

Dignified Care | Affordable Service

#### **Our Five Point Service Guarantee To You**



Low cost does not mean less respect. Our five point service guarantee is our way of acknowledging the dignity and respect to which we believe your loved one is entitled.

- 1. Our philosophy of providing personal care extends from the moment we take your loved one into our care. We guarantee to continue that personal care at all times until our service to you is completed.
- 2. When we are called upon to transfer your loved one into our care, we guarantee this task will be carried out by our own professional staff. We do not engage third parties or contractors.
- 3. We have our own mortuary facilities and we guarantee the careful preparation of your loved one will be carried out by our own experienced staff. We do not use third party contract mortuaries or their staff.
- 4. Just as would happen for a traditional funeral service, we guarantee to provide a ceremonial hearse for your loved one's final journey to the crematorium. We do not use panel vans, mortuary transfer vehicles or engage third parties for this important aspect of our service. Some crematoria provide collection services to funeral directors for this part of the process. We do not use such services.
- 5. We guarantee our staff will transfer your loved one to the crematorium within four working days of our receiving all necessary completed documentation and you have paid the total cost of your Dignified Cremation into our bank account.

## **A Dignified Cremation Within The Specified Area Includes:**

- Transfer of the deceased from the place of death into our care between 8.30am to 4.30pm Monday to Friday but not including public holidays.
- Careful preparation and preservation of the deceased.
- Fibre board eco-coffin.
- Cremation fee.
- Cremation permit.
- Transfer of the deceased from our premises to the crematorium of our choice and at a time of our choosing.
- Delivery of the ashes to a place of your choosing within the specified area. If outside specified area, ashes will be returned by registered post unless otherwise arranged.
- The arranging of all necessary details, lodging the registration of the death and the completion of all necessary documentation.

### The Specified Area

The specified area is generally within Greater Brisbane. When entering information into Dignified Cremation's web site you will be advised if the services you require are outside the specified area.

A Dignified Cremation within the **Brisbane** area without any optional extras

**FROM** Including GST

A Dignified Cremation within the **Sunshine Coast** area without any optional extras **FROM** 

\$1590

Including GST

A Dignified Cremation within the Gold Coast area without any optional extras

**FROM** 

Including GST

**A Dignified** Cremation within the Toowoomba area without any optional extras

**FROM** Including GST

www.dignifiedcremations.com.au info@dignifiedcremations.com.au